

## DH-268

### M.B.A. (PT) III Semester Examination, 2014

#### Organization Behaviour

Time : 3 Hours]

[Maximum Marks : 70

Note :- Attempt any four questions from section A and three questions from section B.

Section - 'A'

4x7=28

#### Short Answer Type Questions

Note :- Each question carry equal marks.

1. Explain about how-throne studies and describe how it is related with Human Relations Movement.
2. Define organizational structure and discuss its types.
3. Discuss the laws of perceptual orenization and explain how these are relevant in the context of organizational behaviour.
4. Describe about concept and importance of social learning theory.
5. Discuss the Herzberg's theory of motivation and compare it with Mallow's theory.
6. Explain about johari window and discuss its uses in conflict management.
7. Describe the concept and types of organizational change. Comment on the following, :-
  - (a) Effects occupational stress.
  - (b) Role Playing.

SECTION - 'B'

3x14=42

#### Long Answer Type Questions

Note :- Each question carry equal marks.

9. Discuss the importance of organizational behavior and explain the main assumptions of scientific management.
10. Discuss the social leaning theory and explain about organizational reward system.
11. Discuss the techniques of motivation used to enhance the level/of motivation of werbers.
12. Discuss the causes of conflict and suggest ways to manage it.
13. Comment on any two of the following :-
  - (a) Causes and barriers to organization change.
  - (b) Causes and effects of occupational stress.
  - (c) Any three OD intervention strategies.