

Roll No.

Total No. of Questions : 13] [Total No. of Printed Pages : 3

DP-335

M.B.A. IIIrd Semester (Old/Ex.)

Examination, 2018

Organizational Dev. & Effectiveness

Paper - FSO-4

Time : 3 Hours]

[Maximum Marks : 80

Note :- Attempt all the questions.

SECTION - 'A'

8×4=32

Short Answer Type Questions

Note :- Attempt any **four** question. Each question carries 8 marks.

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(1)

P.T.O.

1. Define organisational development. Explain.
2. What are the implications of OD assumptions ?
3. Differentiate between. Effective teams and high performance teams.
4. Illustrate the code of ethics.
5. Explain the relationship between TQM and OD.
6. Discuss the importance of quality circles.
7. Explain organisational effectiveness and its characteristics.
8. Write short note on 'Integration of effectiveness'.

SECTION - 'B'

16×3=48

Long Answer Type Questions

Note :- Attempt any **three** question. All questions carry 16 marks.

9. Trace the history of organisation development and discuss its important features. <http://www.onlinebu.com>
10. Critically examine the models and theories of planned change.
11. What is Action Research ? Discuss its importance in relation to OD.

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12. Explain in detail the importance of group and how it is being formed.
13. "Leadership is a cornerstone of managing an organization."
Discuss.



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