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Total No. of Questions : 13]

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**M.B.A. IIIrd Semester (FT)  
Examination, 2017**

**DN-131**

**MANAGEMENT OF INDUSTRIAL RELATIONS  
Paper : FSO-1**

Time : 3 Hours]

[Maximum Marks : 80

onlineBU.com Section-A

4×8=32

*Note :-* Attempt any *four* questions out of eight. All questions carry equal marks.

1. Write definition, objective and importance of industrial relations. Explain three factors to industrial relations and their roles.
2. Explain legal framework of industrial relations. What are various mechanism to tackle industrial disputes ?

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Turn Over

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3. Explain grievance redressal and various committees involved. Also explain grievance redressal mechanism in Govt. organization. **onlineBU.com**
4. Explain various methods of participative management in detail. Also explain the prerequisite of participative management.
5. "Quality management ensures increased revenues and higher productivity in the organization." Comment.
6. Why trade union is required in an organization ?  
Also explain theories of trade union. **onlineBU.com**
7. What is productive bargaining and gain sharing ?  
Explain by giving an example of any industry.
8. What is the concept of technological change in Human Resource Management ? Explain types of technological change and its impact on any organization. **onlineBU.com**

**Section-B**

3×16=48

**Note :-** Attempt any *three* questions out of five. All questions carry equal marks. **onlineBU.com**

9. What is emerging socio-economic scenario of industrial relations ? Give reference after period of liberalization as old trend and globalization period as new trend and compare both trends.
10. Explain advantages and disadvantages of participative management. Is co-ownership has same connection with participative management ? If yes, support your answer with examples. **onlineBU.com**
11. What is employee empowerment in Human Resource Management ? State its importance in LPG Scenario.
12. "Negotiations are best method of Grievance Redressal." Comment this statement with examples.
13. Why industrial relations are important in any organization ? Do you feel factors affecting relations have change in current scenario ? If yes, support your answer with examples. **onlineBU.com**