

N-489 M.B.A. (FT) Examination, 2010

THIRD SEMESTER

ORGANIZATION CHANGE & INTERVENTION STRATEGIES

Paper-FSO-6

Time : 3 Hours] [Maximum Marks : 80

Note :- Attempt any four question from Section A and three from Section B.

SECTION-A 4x8=32 Short answer type

1. Explain the concept of organizational change ?
2. What are the internal forces causing change in ' organizations ?
3. Explain the methods of diagnosis for organizational' change.
4. Explain the term "Organizational Development".
5. What are the OD values ? Explain.
6. Discuss briefly the future of OD in modern world ?
7. What are the essential skills required for OD.
8. Explain the types of change ?

SECTION-B 16*3=48 Long Answer Type Question

1. What are the approaches to managing organizational : change ? Discuss.
2. What are the sources of resistance to change ? Discuss the strategies to overcome resistance to change ?
3. Discuss the steps involved in organizational development ?
4. Critically examine any one OD Intervention technique ? .
5. Write an essay ;On Ethics in. the context of organizational development.