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DH-446

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M.B.A. (FT) IIIrd Semester Examination, 2014-15

Organisational Development & Effectiveness

Paper - FSO-4

Time : 3 Hours]

[Maximum Marks : 80

Section - 'A'

Short Answer Type Questions 4×8=32

Note :- Attempt any **four** questions from this section. Each question carries 8 marks.

1. Explain the concept of organisational development.
2. What are the implications of OD values and Assumptions ?
3. Explain the concept of TQM ?
4. What are the characteristics of an effective team ?

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5. Discuss the future of O.D. ?
6. Explain the meaning of organisational effectiveness ?
7. Briefly explain the process of diagnosis in relation to O.D.
8. Explain the concept of "Partnering".

SECTION - 'B'

Long Answer Type Questions 16×3=48

Note :- Attempt any **three** question from this section. Each question carries 16 marks.

9. Write an essay on the historical development of Organizational Development (O.D.)
10. Critically explain the Burke Litwin model of Organizational Change ?
11. What is Action Research ? Discuss its importance in relation to O.D.
12. Explain the Inter-Group and third party peacemaking Interventions ?
13. Critically examine the factors influencing Organizational Effectiveness ?

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