

Roll No.

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UR-508

**M. B. A. (FT) (Third Semester)
EXAMINATION, 2011**

**ORGANISATIONAL DEVELOPMENT AND
EFFECTIVENESS**

(FSO – 4)

Time : Three Hours

Maximum Marks : 80

Section – A

8 each

(Short Answer Type Questions)

Note : Attempt any *four* out of eight questions.

1. What is Organisational Development ? Discuss its purpose.
2. What is the difference between planned and unplanned change ? Discuss with the help of examples.
3. Discuss the three step model of organisational change process as suggested by Lewin.
4. What are the steps involved in OD Intervention ? Discuss.
5. Critically evaluate the ethical standards in Organisational Development (OD).
6. Write in short difference between organisational effectiveness and organisational efficiency.

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7. Define organisational effectiveness. Explain the perspective of organisational effectiveness.
8. Write a short note on “Future of OD”.

Section – B

16 each

(Essay Type Questions)

Note : Attempt any *three* questions out of five.

1. What are the approaches to measure organisational effectiveness ? Explain each approach in detail.
2. Define effective intervention. Discuss the steps for intergroup team building intervention.
3. Chronologically give out various steps that are involved in intergroup team building OD interventions.
4. Explain the concept of Organisational Development. What are the inputs that are required for organisational development to be of any value.
5. “Leadership is a cornerstone of managing an organisation.” Discuss.

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