

MB-16

M.B.A. (IIIrd Sem.)(F.T.) Examination-2016

MANAGEMENT OF INDUSTRIAL RELATIONS

Paper - FSO-1

Time Allowed : Three Hours

Maximum Marks : 80

Note : Both section are compulsory.

Section-A

Short Answer Type Questions

Note : Attempt any four questions from the following.

Each question carries 8 marks.

- Q.I Bring out the parties in industrial relations and explain their roles.
- Q.II Write short notes on the unitary approach to industrial relations.
- Q.III Define a trade union. Why do employees join trade unions.
- Q.IV Bring out the main provisions of the Trade Union Act, 1926

- Q.V What is an industrial dispute ? What are the chief causes of disputes ?
- Q.VI Write a short notes on collective bargaining.
- Q.VII Discuss the concept of participative management and co-ownership. onlineBU.com
- Q.VIII Explain the concept of employee empowerment.

Section-B

Long Answer Type Questions

Note : Attempt any three questions from the following.

Each question carries 16 marks.

- Q.IX Discuss the different approaches to industrial relations.
- Q.X Elaborate upon the role and future of trade unions.
- Q.XI Explain in detail the grievance redressal procedure in an organisation.
- Q.XII Examine the various methods of employee empowerment.
- Q.XIII Discuss productive bargaining and gain sharing.