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**DG-450**

**M.B.A. II<sup>nd</sup> Semester Examination, 2014**

**Organizational Behaviour**

**Paper -CP-301**

**Time : 3 Hours]**

**[Maximum Marks : 80**

**Note :-** Attempt four questions from section A and three questions from section B. Marks allotted to each section in given below.

**Section - 'A'**

**4×8=32**

**Short Answer Type Questions**

1. Discuss the levels of analysis with in organizational behaviour.
2. Discuss the determination of job satisfaction.
3. Discuss the nature and functions of group.

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4. Discuss the Herzberg's theory of motivation and compare it with Maslow's theory.
5. Comment on knowledge management.
6. Explain about Transactional Analysis.
7. Discuss the ways to manage diversity in organization.
8. What do you understand by emotional intelligence ? Discuss its dimensions.

**SECTION - 'B'**

**3×16=48**

**Essay Type Questions**

9. Discuss the challenges and opportunities for OB.
10. Comment on any two of the following :-
  - (a) Factors influencing perception. •
  - (b) Personality and its determinants.
  - (c) Stages of group development. •
11. Discuss the concept of motivation and suggest techniques for motivating employees.
12. Discuss the causes and types of organizational conflict.
13. Discuss the sources and consequences of organizational stress. Explain the ways of managing stress.