

Roll No.

Total No. of Questions : 13] [Total No. of Printed Pages : 3

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M.B.A. IInd Semester (Old/New) Examination, 2018

Organisational Behaviour

Paper - CP-201

Time : 3 Hours]

[Maximum Marks : 80

Note :- Attempt four questions from section 'A' & three questions from section 'B' Marks allotted to each section is given against each section.

SECTION - 'A'

8×4=32

Short Answer Type Questions

1. What is organisational behaviour ? What are the contributing discipline to OB ?

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(1)

P.T.O.

- ✓ 2. What are the major factors that determine individual behaviour ?
- ✓ 3. What is Personality ? What are its major determinants ?
4. Write short note on : (any two) :-
- (a) Locus of control.
 - (b) Perceptual Error/Distortion.
 - (c) Halo effect
5. What are the sources of power ? Discuss how power is acquired ?
- ✓ 6. Explain Herzberg two factor theory & differentiate it from Maslow's theory.
- ✓ 7. Define the term 'Group' & 'Group dynamics'. What are the different types of groups.
- ✓ 8. What do you understand by organisational change ? How can resistance to change be implemented or overcome ?

SECTION - 'B'

16×3=48

Long Answer Type Questions

9. "Organisational behaviour represents interaction among individuals, groups and the organisation". Elucidate this statement.

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(2)

- ✓ 10. How does organisational climate differ from organisational culture ? Describe the factors which influence the quality & the strength of organisation climate.
11. Briefly examine the various theories of learning.
- ✓ 12. Explain three Ego stages & various types of transaction between two persons with the help of suitable diagrams.
- ✓ 13. "Coping strategies for job stress exist at both the individual & the organisational levels". Summarize and evaluate these strategies for preventing or effectively managing stress.

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