

DE-490

M.B.A. (IInd Sem.) (F.T.) Examination-2013

ORGANIZATIONAL BEHAVIOUR

Paper -CP-201

Time Allowed : Three Hours

Maximum Marks : 80

Section-A

(Short Answer Type Questions)

Note : Attempt any four out of eight questions. Each question carries 8 marks.

- Q.I Describe the levels of analysis with in organizational behaviour.
- Q. II. What do you understand by personality? Discuss the determinants of personality in the context of organizational behaviour.
- Q. III. Do you agree that perception determines over behaviours and actions? Discuss.
- Q. IV. Briefly describe the salient features of Herzberg's theory and compare its with Maslow's theory of motivation.
- Q. V. Comment on any two of the following :
- (a) Emotional intelligence
 - (b) Knowledge management
 - (c) Negotiation and its types
- Q.VI. Describe the ways to manage diversity in organization.

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Q. VII. Discuss the meaning and process of transactional analysis.

Q. VIII. What is stress? Comment on its physiological and psychological consequences.

Section-B

(Long Answer Type Questions)

Note : Attempt any three questions out of five questions. Each question carries 16 marks.

- Q. IX. Discuss the basic elements of organizational behaviour and illustrate the challenges faced by today's management .
- Q. X. Discuss the process of motivation and suggest techniques to motivate employees in the organization.
- Q. XI. Discuss the cause and types of conflict occurs in the organization. Do you agree that conflict can be managed? Discuss.
- Q. XII. Comment on any two of the following detail :
- (a) Functions of group and stages of group development.
 - (b) Organizational climate and its influence on employee's behaviour.
 - (c) Johari window and its functions.
 - (d) Meaning and maintenance of organizational culture.
- Q. XIII. Discuss the forces for organizational change and describe the causes the resistance to change and suggest ways to minimize it.