

Section-'A' (Objective Type Questions)

Note: Attempt any five questions out of 8.

1. Choose the correct answer:
 - (i) Change is an organizational reality: (a) True, (b) False
 - (ii) Managing change is an integral part of _____.
 - (a) Top management's job
 - (b) Middle level management's job
 - (c) First line manager's job
 - (d) Every manager's job
 - (iii) Any manager can be change agent:
 - (a) True (b) False
 - (iv) A leadership change can facilitate cultural change:
 - (a) True (b) False
 - (v) Which of the following is not an external factor of change:
 - (a) Marketplace
 - (b) Government laws and regulations
 - (c) Economic changes
 - (d) Workforce
 - (vi) Which category of change involves work processes, methods and equipments
 - (a) Technology (b) People
 - (c) Competitions (d) Structure
 - (vii) For _____ to be effective, there must be mutual trust and credibility between managers and employees:
 - (a) Negotiation (b) Coercion
 - (c) Education (d) Participation
 - (viii) Which among the following is an OD technique:
 - (a) Exit interview (b) Quality circle
 - (c) Organizational restructuring
 - (d) Team Building

Section-'B' (Short Answer Type Questions)

Note: Attempt any three out of five.

2. Write a short note on concept of OD?
3. Briefly explain General OD Competencies?
4. What are the Assumptions of OD? Write in brief.
5. What do you think about future of OD? Comment.
6. Write about the various steps in OD?

Section-'C' (Long Answer Type Questions)

Note: Attempt any three out of five.

7. Explain any two: **onlineBU.com**
 - (a) Interpersonal OD Intervention strategy
 - (b) Team OD intervention strategy.
 - (c) Inter-Group OD Intervention strategy.
8. Explain in detail the values and beliefs in OD?
9. What is the relation between Power, Politics and OD? Describe in detail?
10. Why are OD intervention strategies important for any organisation?
11. What are the various factors that affect business environment and tend it to change? How must they be handled?