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DH-443

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**M.B.A. (FT) III<sup>rd</sup> Semester Examination, 2014-15**

**Management of Industrial Relation**

**Paper - FSO-1**

**Time : 3 Hours]**

**[Maximum Marks : 80**

**Section - 'A'**

**Short Answer Type Questions**

**Note :-** Attempt any **four** questions. Each question carries 8 marks.

1. What is industrial relations ? Explain its nature.
2. Why do employees join trade union ?
3. What are the provisions of the trade union Act, 1926 ?
4. What is code of discipline ? Explain.
5. Bring out the role of collective bargaining in resolving disputes.

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6. What is meant by participative management ? Explain its importance.
7. Explain the role of employee empowerment in quality management.
8. Write a short note on adjudication and arbitration.

**SECTION - 'B'**

**Long Answer Type Questions**

**Note :-** Attempt any **three** question. All question carries 16 marks.

9. Examine the role of industrial relations in the emerging socio-economic scenerio.
10. Define a trade union. Discuss the history of trade union movement in India.
11. What causes industrial disputes ? Discuss the various methods of resolving industrial disputes.
12. Describe the various methods for achieveing employee participation.
13. Discuss the impact of technological change on industrial relations.

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