

DE-492

M.B.A. (IInd Sem.) (F.T.) Examination-2013

HUMAN RESOURCE MANAGEMENT

Paper-CP-203

Time Allowed : Three Hours

Maximum Marks : 80

Section-A 8 marks each

(Short Answer Type Questions)

Note : Attempt any four out of eight questions. Each question carries 8 marks.

Q.I What do you understand by Human Resource Planning? What is its importance.

Q. II. Write short notes on :

(i) Job Rotation

(ii) Job Enrichment

Q. III. Explain the recruitment process.

Q. IV. Discuss the various types of employment tests.

Q. V. Differentiate between orientation and placement.

Q. VI. What is performance appraisal? What are its objectives?

Q.VII. Discuss the various components of employee remuneration.

Q. VIII. What is arbitration? How does it help to resolve industrial conflict?

Section-B 16 marks each

(Long Answer Type Questions)

Note : Attempt any three questions out of five questions. Each question carries 16 marks.

Q. IX. Do you agree that Human Resource needs transformation of image to be business driven? Write your plan of action the way you would like to transform. You Human Resource Department to profit centre.

Q. X. Outline the impact of political-legal economic, cultural and technological factors on H.R. function.

Q. XI. Explain the internal and external sources of recruitment.

Q.XII. Define a trade union. What impacts do unions have on employers and employees? Discuss the factors that make unionisation attractive to employees.

Q. XIII. Define the term 'Employee Welfare'. Discuss the various approaches to employee welfare.