

Note: Please attempt section A, B and C.

Section-A

Note: Please state whether following statement is true or false. Each question carries one mark.. Attempt any five out of the following.

0.1. Write whether following statements are true or false.

- (i) The four basic and interrelated functions for achieving organisational goals are planning, organising leading and containing. (Thie/False)
- (ii) Leadership is the exercise of authority and mailing of decision. (Thie/False)
- (iii) The manager should never treat the employees in isolation. (True/False)
- (iv) Politics refers to the way people gain and use power inorganisation. (Thie/False)
- (v) Control system operates in isolation. (Thie/False)
- (vi) The concept of functional organisation is developed by S.E. Thylor. (Thie/False)

Section-B (Short Answer Type Questions)

Note: Attempt any three questions.

Q.2. Define organisational behaviour. What are various factors that arc consider to regulate individual behaviour.

Q3. Define the term politics and conflicts.

Q.4. Explain the field of organisational behaviour. Why the study Ls challenging.

Q.5. Explain conflict resolution management.

Q.6. Explain the principles of an effective communication System.

Section-C (Long Answer Type Questions)

Note: Attempt any three questions.

Q.7. Explain group dynamics of power with suitable examples.

Q.8. Leadership is a corner stone of managing an organisation.Discuss.

Q.9. Explain two factor theory of herzberg? What arc hygiene factors and why they were called demotivators?

Q.10. What are various types of conflict. Explain.

Q.11. Explain the concept of organisational development. What are the various inputs that are required for organisational development to be of any value.